



# PROVIDER ALERT

## Provider Manual Update

April 1, 2021

**Alert Summary:** This alert includes additional information regarding revisions made to the Provider Manual which go into effect April 1, 2021.

Dear Provider,

Optum Idaho is excited to announce an updated version of the Provider Manual. Revisions were made to sections that include the following:

1. **TASSP Section:** This section was revised to further clarify the intent and goals of the Therapeutic After School and Summer Programs (TASSP), as well as detail the specific services currently billable on the fee schedule.
2. **Critical Incidents:** Clarification was added regarding the definition of what is considered a reportable critical incident.
3. **Crisis Centers:** A requirement was added for the Crisis Centers to update the Psychiatric Bed and Seat Registry twice daily.

As a reminder, the Optum Provider Manual and Provider Manual Change Index can be found at each of the following locations:

[Provider Express](#) > Our Network > State-Specific Provider Information > Welcome ID *and* [optumidaho.com](#) > For Network Providers > Guidelines & Policies > Network Provider Manual

Should you have any questions, please contact your Optum Provider Relations Advocate.

Thank you,  
The Optum Idaho Team